

## Turkey & Greece 15 Days

Istanbul 3nts, Cappadocia 2nts, Kusadasi 1nts, Pamukkale 1nts, RHODES 2nts, Santorini 2nts, Mykonos 1nts, Athens 2nts

### Daywise Itinerary:

#### Day 01 ISTANBUL

Board your flight to Istanbul. Depending on your arrival time, transfer to hotel (check in after 3pm) or dinner.

[x] Breakfast [x] Lunch [Y] Indian Dinner

**\*Most Meals (Lunch & Dinner) on this tour by Maharaj  
\*Vegetarian Meals only**

#### Day 02 ISTANBUL - BOSPORUS CRUISE

Today you start with the visit of the Spice bazar. Later enjoy the Bosphorus Cruise. You will bypass the Dolmabahce and Beylerbeyi Palaces, wooden 19th century seafront mansions, picturesque villages and modern pleasure palaces, disembarking at the mouth of the Black Sea. You will then drive along the strait to the Sadberk Hanim Museum, a gracious three-story waterfront mansion housing a rich collection of Anatolian works of arts, antiques and relics dating back to 6,000 BC. After lunch, have an orientation of the famous street of Istiklal and Galata Tower: commanding a panoramic view of this fascinating city. Today you have free time for shopping on the famous street, rest of day free at leisure.

[Y] Breakfast [Y] Indian Lunch [Y] Indian Dinner

#### Day 03 ISTANBUL - FULL DAY BYZANTINE & OTTOMAN RELICS

After breakfast depart for a full day tour of Istanbul, visiting the majestic Blue Mosque, the Hippodrome, Obelisks and the magnificent Hagia Sophia, which is a great architectural beauty and an important monument both for Byzantine and for Ottoman Empires. Once a church, later a mosque, and now a museum at the Turkish Republic, Hagia Sophia is considered as the epitome of its time. Later visit the maze that is the Grand Bazaar before a break for lunch. After lunch continue your journey to the Topkapi Palace and Suleymaniye Mosque.

[Y] Breakfast [Y] Indian Lunch [Y] Indian Dinner

#### Day 04 ISTANBUL - CAPPADOCIA GOREME OPEN AIR MUSEUM

Today we take a domestic flight from Istanbul to Cappadocia. Afternoon you visit Goreme Open Air Museum, the Heart of Cappadocia. Goreme Open Air Museum is famous for frescoes dating to 10th century describing the life of Jesus Christ and monks. Next stop is Cavusin, which is an abandoned village with old cave Greek houses. After lunch, you visit a pottery workshop, to see how to make potteries. Then you go to Love Valley. Love Valley Cappadocia is a hidden valley with scenic formations to say the least. Despite the resemblance to man hood, these amazing rock formations are far from man-made. Next stop is Devrent Valley, which is also called Imagination Valley, where you can see natural rock formations looking like animals. Last stop is Three Beauties, three beautiful fairy chimneys with their hats, which is the symbol of Cappadocia. Overnight in Cappadocia.

[Y] Breakfast [Y] Packed Indian Lunch [Y] Indian Dinner

#### Day 05 HOT AIR BALLOON (OPTIONAL) - CAPPADOCIA TOUR WITH UNDERGROUND CITY AND GOREME OPEN AIR MUSEUM

This early morning you have an optional excursion to experience the Hot Air Balloon Tour, we will pick you up from your hotel in the most beautiful and unique area of the world at 05:30 am. in the morning before the sunrise. We will watch the sunrise over those splendid fairy chimneys and valleys that impress people with their exquisiteness. After making our flight in about 1 hour, we will celebrate our experience with champagne when we land and collect our flight certificate. Then we will return to our hotel and have our delicious breakfast. In the afternoon we depart for Cappadocia Tour. We will drive you to Ozkonak Underground City, one of the best-preserved Underground cities in Cappadocia. Overnight in Cappadocia.

[Y] Breakfast [Y] Indian Lunch [Y] Indian Dinner

#### Day 06 CAPPADOCIA - IZMIR - EPHEBUS - KUSADASI

Today after breakfast, you will be transferred to the airport for our domestic flight to Izmir. On arrival, you depart for a half day tour of Ephesus; Temple of Artemis. Ephesus was one of the seven



churches of Asia cited in the Book of Revelation. The Gospel of John might have been written here. It is also the site of a large gladiator graveyard. Overnight in Kusadasi.

[Y] Breakfast [Y] Packed Indian Lunch [Y] Indian Dinner



**Day 07 PAMUKKALE**

After breakfast drive to one of Turkey's natural wonders, Pamukkale. This is a steep hillside covered in a series of chalk-like petrified waterfalls that are created by mineral-rich deposits from cascading hot springs. This amazing site is also nick-named the Cotton Castle. On arrival, firstly you visit the travertines and the ancient city of Hierapolis which has the biggest Nekropol with 1200 gravestones in Anatolia. Later, time permitting you will have free time at the natural thermal spring water with healing properties before returning to our hotel. Remember to bring your bathing suits. Overnight in Pamukkale area.

[Y] Breakfast [Y] Packed Indian Lunch [Y] Indian Dinner

**Day 08 PAMUKKALE - MARMARIS - RHODES (GREECE)**

This morning after breakfast you head towards Marmaris. Marmaris is a port town and tourist resort along the Turkish Riviera located on the Mediterranean Coast. From Marmaris we take a ferry across to Rhodes the Greek Island.

[Y] Breakfast [Y] Packed Indian Lunch [Y] Indian Dinner

**Day 09 RHODES - NESTORIDEION – THRONE OF HELIOS 9D - SUBMARINE CRUISE**

After breakfast, departure for a unique exploration in Rhodes, the island of the Knights. You will have the opportunity to admire the Aquarium, the port of Mandraki, the Government buildings, the New Agora and the Old Town. Visit the Grand Master's Palace, and continue our tour with the New Marina, Monte Smith Hill with the Citadel of the Ancient City of Rhodes, the Temple of God Apollo, the Ancient Theater and the Ancient Stadium. Visit the Museum of Neo-Hellenic Art (Nestorideion) and the Throne of Helios. Visit the Throne of Helios 9D experience. Learn everything about the History of Rhodes in 30 minutes. Continue our tour to the submarine cruise to fully enjoy the boat tour and admire the Walls of the Medieval City and hundreds of fish and jellyfish up close through your window! It is a spectacular and eye. Overnight in Rhodes

[Y] Breakfast [Y] Indian Lunch [Y] Indian Dinner

**Day 10 RHODES - SANTORINI**

This morning you will take a flight from Rhodes to Santorini Island, a small, circular archipelago of volcanic islands located in the southern Aegean Sea. Its spectacular physical beauty and dynamic nightlife has made the island a tourist hotspot. Arrival in Santorini and transfer to your hotel. Rest of the day at leisure.

[Y] Breakfast [Y] Packed Indian Lunch [Y] Indian Dinner

**Day 11 SANTORINI - THIRA VILLAGE – THREE BELLS OF FIRA - OIA VILLAGE**

Today morning free time at the Perissa beach to enjoy the Aegean sea. Afternoon enjoy a half day walking sightseeing tour visiting the most significant places of Santorini. Start with the visit for a magnificent view of Santorini from the excellent wines at Santo Wine's vineyard (entrance not included). Later visit to the town of Thera to view the Blue Domes and most picturesque the Three Bells of Fira. Free time to stroll along the main square and narrow streets with the view of the Caldera. Late afternoon we visit the most famous and photographed place on earth Oia village. Stroll around the narrow streets, admire the beautiful old houses and explore its quaint boutiques of local ceramic art, paintings and semi-precious jewels. Enjoy the unique Sunset and have Indian dinner before returning back to the hotel.

[Y] Breakfast [Y] Indian Lunch [Y] Indian Dinner

**Day 12 SANTORINI - MYKONOS - PARAPORTIANI CHURCH**

Board your ferry to Mykonos – a Greek Island. Upon arrival, proceed for a walking tour of Mykonos. Walk down the Little Venice area – full of lively cafes, Paraportiani Church, the famous Windmills of

Kato Mili and get a chance to see the icon of Mykonos, the Pelican Bird. Rest of the evening is free for you to explore this beautiful island on own.

[Y] Breakfast [Y] Packed Indian Lunch [Y] Indian Dinner



**Day 13 MYKONOS - ATHENS**

Day at leisure until the time to transfer to the port for the ferry back to Piraeus. Transfer to the hotel in Athens.

[Y] Breakfast [Y] Packed Indian Lunch [Y] Indian Dinner

**Day 14 ATHENS CITY TOUR - ACROPOLIS MUSEUM - PLAKA**

This morning is dedicated to exploring the city of Athens. We begin with a panoramic tour to the most important monuments and landmarks of the city including the Panathinaikon stadium, the Zappeion, the temple of Olympian Zeus, Hadrian's Arch, Syntagma square, the Parliament, the tomb of the unknown soldier, Schliemann's house, the Academy, the University, the National Library, and the old Parliament. Next, we head for a walking tour with our guided to visit the Acropolis (entrance included), including the Propylae, the temple of Athena Nike, the Parthenon, the Erechtheion. Later, we continue with a guided visit to the Acropolis museum voted one of the best museums in the world. Some free time at leisure to explore Plaka, the picturesque old part of the city, and why not, some shopping at Ermou street. Overnight in Athens

[Y] Breakfast [Y] Indian Lunch [Y] Indian Dinner

**Day 15 ATHENS - FLY OUT**

Depending on your time of your return flight back you may have free time to do lastminute shopping.

[Y] Breakfast [x] Lunch [x] Indian Dinner

**Return with the Happy Memories of the Tour!!!**

**Departures:**

2024 Tour Departures:	
April	20
May	18
June	15
July	20
August	17
September	14
October	26

**Tour Cost:**

**Departures:** 20/04/2024, 26/10/2024

**Title:** From London

Passengers	Rates		Sharing
	With Flight From UK	Without Flight	
	GBP	GBP	
Per Adult	3,750.00	3,250.00	Twin Room
Per Adult	3,750.00	3,250.00	Double Room
Per Adult	3,750.00	3,250.00	Triple Room
Child 2-11 yrs	3,000.00	2,600.00	1st Child(with Bed) when 2 adults paying
Child 2-11 yrs	2,800.00	2,400.00	2nd Child(without Bed) when 2 adults paying
Infant 0-23 Months	400.00	300.00	Infant



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Email: info@sonatours.co.uk

Per Adult	4,560.00	4,060.00	Single Room
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**Depatures:** 18/05/2024

**Title:** From London

Passengers	Rates		Sharing
	With Flight From UK	Without Flight	
	GBP	GBP	
Per Adult	3,900.00	3,400.00	Twin Room
Per Adult	3,900.00	3,400.00	Double Room
Per Adult	3,900.00	3,400.00	Triple Room
Child 2-11 yrs	3,120.00	2,720.00	1st Child(with Bed) when 2 adults paying
Child 2-11 yrs	2,920.00	2,520.00	2nd Child(without Bed) when 2 adults paying
Infant 0-23 Months	400.00	300.00	Infant
Per Adult	4,710.00	4,210.00	Single Room

**Depatures:** 15/06/2024, 14/09/2024

**Title:** From London

Passengers	Rates		Sharing
	With Flight From UK	Without Flight	
	GBP	GBP	
Per Adult	3,950.00	3,450.00	Twin Room
Per Adult	3,950.00	3,450.00	Double Room
Per Adult	3,950.00	3,450.00	Triple Room
Child 2-11 yrs	3,160.00	2,760.00	1st Child(with Bed) when 2 adults paying
Child 2-11 yrs	2,960.00	2,560.00	2nd Child(without Bed) when 2 adults paying
Infant 0-23 Months	400.00	300.00	Infant
Per Adult	4,850.00	4,350.00	Single Room

**Depatures:** 20/07/2024

**Title:** From London

Passengers	Rates		Sharing
	With Flight From UK	Without Flight	
	GBP	GBP	
Per Adult	4,050.00	3,550.00	Twin Room
Per Adult	4,050.00	3,550.00	Double Room
Per Adult	4,050.00	3,550.00	Triple Room
Child 2-11 yrs	3,240.00	2,840.00	1st Child(with Bed) when 2 adults paying
Child 2-11 yrs	3,040.00	2,640.00	2nd Child(without Bed) when 2 adults paying
Infant 0-23 Months	400.00	300.00	Infant
Per Adult	5,140.00	4,640.00	Single Room

**Depatures:** 17/08/2024

**Title:** From London

Passengers	Rates		Sharing
	With Flight From UK	Without Flight	
	GBP	GBP	
Per Adult	4,000.00	3,500.00	Twin Room





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Email: [info@sonatours.co.uk](mailto:info@sonatours.co.uk)

Per Adult	4,000.00	3,500.00	Double Room
Per Adult	4,000.00	3,500.00	Triple Room
Child 2-11 yrs	3,200.00	2,800.00	1st Child(with Bed) when 2 adults paying
Child 2-11 yrs	3,000.00	2,600.00	2nd Child(without Bed) when 2 adults paying
Infant 0-23 Months	400.00	300.00	Infant
Per Adult	5,000.00	4,500.00	Single Room

#### Inclusions:

- \* All nights in 3\* / 4\* star hotels / park lodges with breakfast
- \* Meal plans as indicated in the itinerary
- \* Executive coach transportation
- \* Entrances to sightseeing's and excursions as per the itinerary
- \* Only Driver Tips included
- \* Premium services of Bi-lingual Tour Director / Escort / Leader / Manager (when minimum numbers of passengers reached)
- \* Return flights from one of these airports depending on availability of flights: London Heathrow / Gatwick / Stanstead / Luton / London City Airport

#### Exclusions:

- \* Travel insurance
- \* Visa charges
- \* Items of personal nature viz. telephone calls, drinks (beverages), laundry, other meals, porter service, other personal expenses, etc..
- \* Any cost of beverages, alcohols with the set meals.
- \* Other services not listed in inclusive item & the itinerary

#### Cancellation Policy:

- \* More than 42 days prior to departure date 50% of Total Holiday Cost for Europe Flight Tours
- \* 41 - 28 days prior to departure date 75% of Total Holiday Cost for Europe Flight Tours
- \* 27 - 0 days prior to departure date 100% of Total Holiday Cost for Europe Flight Tours

#### Terms & Conditions :

- \* Please refer to the full Terms and Conditions on our website

#### FAQ :

##### Can I join the tour from any part of the world?

**A:** Yes, you can fly over to Istanbul (Turkey), our first point in the tour preferably a day earlier. Please do inquire the office to arrange your logistics for both arrival and departure.

##### Weather & Essential to carry

##### Q. How can I check the local weather?

**A:** You can check the local weather to your destinations here: [www.accuweather.com](http://www.accuweather.com)

##### Q. What is the best time to travel?

**A:** Every effort has been made to select date where the weather is moderate to ensure your best experience of Turkey. (Kindly note due to changing weather conditions globally, Sonatours is not liable for weather variations).

##### Q. What clothes shall I wear or pack?

**A:** During the lovely summer months, it is advisable to wear light garments during the day but keep a light jacket or sweater in your hand luggage as evenings can get chilly.

**A:** It is recommended a family sized umbrella, rain wear, pair of sunglasses.

**A:** During the holiday most of the dressing is casual attire. Should you independently wish to visit Casino or Nightclub, evening wear is required.

##### Q. What kind of footwear will I need on the trip?

**A:** We suggest trainers, walking shoes, sandals, chappals or similar.



## Passport; Immigration & Visa

### Q. Do I need to carry a passport?

**A:** Yes, all passengers must travel with their passport if traveling outside the country you live in. We request you to see the following websites for the latest updates on travel to your destinations.

For UK Residents: [www.gov.uk/foreign-travel-advice](http://www.gov.uk/foreign-travel-advice)

For USA Resident: [travel.state.gov](http://travel.state.gov)

### Q. How long should the passport be valid?

**A:** Please ensure you have a passport that is valid for at least 6 months from the date of completing your tour.

### Q. What are the Visa Requirements?

**A:** You are responsible to ensure that you have correct documentation.

**British passport holders:** Do **NOT** require a visa to travel to Turkey. (visa updates to follow), or contact the office.

**Non British passport holders:** Please do check with the relevant Embassy in country of your residence.

Sonatours is not responsible or liable in any way should you be denied travel due to incorrect documentation.

### Q. What happens to me if I am stopped at custom and immigration?

**A:** Sonatours cannot be held responsible if passengers are stopped or held by any government departments, e.g. Police, Customs, Immigration or any other authorities. We are sorry to say that the tour will continue and no financial or any other kind of responsibility will be accepted by Sonatours.

## Money Matters

### Q. What is the currency used?

**A:** The currency in Turkey is Turkish Lira and in Greece is Euro. However, Euro (€) & American Dollar (\$) and is widely used through out the country.

### Q. Can I use my Credit/Debit cards there?

**A:** We recommend that you take a credit or debit card on holiday with you, as it provides extra financial flexibility. Major international credit cards, such as Visa or MasterCard are accepted by many restaurants, shops and hotels.

Most countries are using chip and pin. In cases where chip and pin not used please be cautious when handing your debit/credit card.

### Q. Are ATM machines available?

**A:** Major cities will have cash/ATM machines where cash can be withdrawn with your credit or debit card, though this might incur a fee charged by your card provider. Advise your bank which countries you are visiting prior to travel so that you don't run the risk of your card being refused and subsequent expensive phone calls to unlock it.

### Q. Where can I exchange my money?

**A:** Money can be exchanged at Airports, Banks, Exchange Bureaus and at the hotels. You may also need your passport for identification as you would for traveller's cheques, please be aware that locally exchange rate may vary.

## Health (Medication); Welfare & Travel Insurance

### Q. Should I bring all my medication with me?

**A:** Please travel with all your necessary medication for the duration of your trip including your prescription/doctors report confirming the medication.

### Q. Do I need to declare any special medical condition and requirements prior to booking the tour?

**A:** Should you have pre - existing medical conditions or requirements (e.g. oxygen during flight or sleeping, colostomy bags, etc). Kindly advise the office at the time of booking.

### Q. What happens if I am unwell during the tour?

**A:** Should you feel unwell during the trip, kindly contact the Hotel Reception, Tour Manager or your Local Guide. We regret that no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing. Strongly recommend to have personal travel insurance to cover these mishaps.

### Q. What happens if an accident occurs while on the tour?

**A:** Should you be involved in an accident (minor or major), please contact your Tour Manager / Local Guide. Unfortunately, no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing.

### Q. What should I do if there is an incident?

**A:** Sonatours makes every effort to keep your health and safety in mind. However, should an unforeseen incident occur please contact your tour manager/ local guide/hotel reception for immediate assistance.

### Q. Do you facilitate clients with disability?

**A:** Sonatours does not provide special tours for the disabled. Our coaches do not have wheelchair excess. It is possible to bring along a folding type

wheelchair which may be kept in the baggage hold of the coach. The driver will load and unload the wheelchair from the coach for the passenger however they will need to be physically fit enough to be able to embark and disembark the coach on their own. On the tour it is also essential that a capable person is accompanying such a passenger on the tour to push their wheelchair.

**Q. What happens if I have lost or left something in the hotel?**

**A:** Kindly note that you are responsible for looking after your valuables and property when on vacation. If an item has been left in a hotel you will need to call the hotel and arrange with them directly for the return of your item, there might be charges involved.

**A:** You are advised not to carry unnecessary valuables and to be vigilant, as tourist spots are well known targets for pickpockets. In case of theft you will need to advise your Tour Director immediately and report the theft to the police. This should provide you with a police report or crime reference number.

**Q. Do I need travel insurance?**

**A:** We strongly recommend you travel with Travel and Medical Insurance from your country of residence. Kindly ensure you get the correct insurance for the tour.

**Q. Can Sonatours provide travel insurance?**

**A:** There are various travel insurance providers in the market, however Sonatours does not provide Travel Insurance.

**Accommodation & Transport**

**Q. How are rooms allocated?**

**A:** Each hotel checks their bookings and room inventory in the morning and pre-assigned the rooms. Sonatours have no control over room allocations.

**Q. Can you guarantee rooms together?**

**A:** Room allocation is done by the hotels. Rooms together only be requested but not guaranteed.

**Q. What facilities are there in the room?**

**A:** Facilities vary from Hotel to Hotel and include en-suite bathrooms, generally TV, safe box, telephone, mini bar, room service (use of some of the services are chargeable and to be settled by yourself at the time of checkout). Hotels may require your credit card to cover your extras or cash deposits.

**A:** Average hotel room sizes will be as per European Standards and varies from hotel to hotel and also within the same hotel.

**Q. Will the room have walk in shower?**

**A:** Not all hotel rooms have walking showers.

**Q. Does my room have Tea & Coffee making facilities?**

**A:** Please note that not all hotels provide tea/coffee in the room. If hot water is required, kindly request the hotel reception for assistance.

**Q. Is smoking allowed in the hotels/rooms?**

**A:** Hotels do not allow smoking in the rooms. Please be aware that some rooms might be smoking, although non-smoking rooms are requested. However, designated smoking areas are provided. Please check with the hotel reception.

**Q. Is WIFI freely available?**

**A:** Most hotels will have WIFI available in the public areas. Please check with hotel reception for WIFI information in the rooms.

**Q. Do all rooms have air-condition?**

**A:** Most hotels rooms in Turkey offer air-conditioners or fans.

**Q. Will all hotels have lifts?**

**A:** Most of the hotels worldwide will have lifts. However, at some places Heritage Hotels or Resorts are used In such cases lifts cannot be guaranteed.

**Q. What time do I need to be at the airport?**

**A:** All flight tours originating in the UK require that you be at the airport for your flight at least 3 hours prior to your flight time. Your final itinerary confirmation will confirm the time you need to be at the airport. Should you miss your flight Sonatours will not be liable for any costs incurred for you to join the tour. The office will make every effort to assist you in such circumstances.

If you have booked the tour without flights, please meet the group at the hotel. Details will be sent to you at a later date. Please do check with the office as you might need to book a hotel before the tour starts and after it finishes.

**Please be on time as we cannot be held responsible or liable for any loss or expense suffered if you miss the flight or coach.**

**Q. Are flights upgrades available?**

**A:** On long haul flight tours upgrade to your flights is possible. Please advise the office at the time of booking to get the best possible price.



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**Q. Can I select my seats on the airplane?**

**A:** International and Internal flight booking are booked as a group and the airlines will allocate the seats. Should you have a specific request it will be forwarded to the airline but cannot be guaranteed.

**Q. What are the luggage requirements on the airplane?**

**A: International & Internal Flights:** Different airlines will have different requirements on the weight allowance. It can range 20-30kgs for your main luggage and 5kg for hand luggage.

**Internal Flights:** Different airlines will have different requirements on the weight allowance. It can range 15-20kgs for your main luggage and 5kg for hand luggage.

We do advise you to travel light. This information will be on your e-ticket once the tickets have been issued.

**Q. What other transport is there in this tour?**

**A:** In this tour we have the following:

**Internal Flights:** Istanbul to Cappadocia and to Izmir.

**Ferry:** Marmaris to Rhodes

**Q. What type of coach will I be travelling in?**

**A:** We use the finest fleet of fuel-efficient coaches. Most coaches will have arm rests & are fully air-conditioned or air-cooled – all with reclining seats. Coaches in Turkey do have emergency WC facilities. Frequent comfort stops are being made for your convenience. The high vantage point from your coach's windows means you can take in all the glorious scenery, whether it's a vast-rural landscape or an urban city center. On a touring holiday there are some long journeys which are unavoidable especially what travelling from city to city.

**Q. Can I select my seats on the coach?**

**A:** We have a strict seat rotation policy when travelling by coaches on all our international tours.

**Q. What is the smoking and alcohol policy while travelling by coach?**

**A:** There is a strict policy of "no smoking, no alcohol and no smelly food" on all our coaches. We do, however, make plenty of comfort stops.

**Food Matters**

**Q. What meal options are available to me while on tour?**

**A:** Sonatours can cater for a range of Asian Vegetarian (e.g. Jain, Swaminarayan) as well as Asian Non-Vegetarian (Halal). Kindly advise your meal preference/allergies at the time of your booking. In areas where Indian is not available local cuisine will be provided.

**Q. Where will I have my daily meals?**

**A:** On all tours breakfast is at the hotel and dinners is at various restaurants or hotels.

**Q. Should I carry dry snacks?**

**A:** Dry snacks can be carried, provided they are pre-packed, and all the ingredients are clearly listed on the packaging.

**Q. Is specific child meals or baby food available during the tour?**

**A:** Sonatours do not provide specific child meals during the Tour. As dietary requirements vary for every individual infant / child, please carry your baby's food. However, there will be no reduction in rates for meals.

**Q. What is the cost of a local meal?**

**A:** On an average local meal costs about £15-£20 per person per meal. This estimated price varies from city to city and country to country.

**Miscellaneous**

**Q. Will I travel with people from other countries?**

**A:** Sonatours have offices in Kenya, India, USA and UK. The beauty of taking a guided holiday with us is you'll have the opportunity to meet and travel with people from all over the globe.

**Q. Is there a tour director on the tour?**

**A:** Escorted tours are accompanied by professional tour director or/and local guides throughout the tour. A number of itineraries include flights, rail journeys or cruises; Tour Director may not accompany during these journeys.

In such situations, your Tour Director will meet you on arrival at your first destination. It may be necessary that your Tour Director may change whilst on tour; this is usually due to operational reasons or utilizing local guides for their wealth of experience.

Please ensure you provide your mobile number that you will be carrying with you while on the tour when making the booking. This facilities the tour director to contact you should the needs arise while on the tour.

If minimum number of passengers has not been achieved, we will have a local guide. Sonatours provides services of local tour guides to make sure you





will get an unforgettable experience.

**Q. How many people will be on my trip?**

**A:** Average group size are between 15 to 50 passengers but it may vary from departures to departures.

**Q. Do you facilitate clients with disability?**

**A:** Sonatours does not provide special tours for the disabled. Our coaches do not have wheelchair excess. It is possible to bring along a folding type wheelchair which may be kept in the baggage hold of the coach. The driver will load and unload the wheelchair from the coach for the passenger however they will need to be physically fit enough to be able to embark and disembark the coach on their own. On the tour it is also essential that a capable person is accompanying such a passenger on the tour to push their wheelchair.

**Q. Can I travel with my child or infant?**

**A:** Sonatours welcomes children and infants. The rates for children and infants for all the tours are available in the brochure and on the website. If your child requires a booster/child seat, please carry one.

**Q. Can I carry buggies and car seat during the tour?**

**A:** Yes, you can carry foldable buggies and if your child requires a booster/child seat, please carry your own.

**Q. Are tips included?**

**A:** On all our group tours, only tips for the driver are included. However, should you wish to tip separately to driver and tour manager, you are welcome to do so at your discretion.

**Q. When does my day start?**

**A:** The day usually starts between 8 & 9am. Further instructions you will be given the night before. However, this may differ depending on the activity of the day or when having an early flight.

**Q. How much walking is involved per day for the duration of the tour?**

**A:** This tour involves certain amount of walking per day. In your tour approximate walking is 5-6hrs (approx) per day however, the walking is not all at one time.

**Q. Will I have free time?**

**A:** Each itinerary offers the perfect balance of downtime and discoveries. We also give you the opportunity to tailor your trip with optional experiences. If you decide to venture on your own during your free time, preferably you go in a group, keep the guide contact and the hotel address handy. Please do inform the tour director. We recommend you download an offline map too.

**Q. Do I need to get a local SIM card?**

**A:** Usually it is not necessary, should you require one kindly speak to your Tour manager/Local guide for assistance

**Q. Should I bring any electric outlet adapter and charger for my electronics?**

**A:** Electrical currents vary Globally. We recommend that you carry a universal adapter and your electronic charges for your convenience and comfort.

**Europe:** Electricity supply is between 220 and 240 volts. Travel adaptor is type C, the plug which has two round pins.